



Revenue Department News

News No. : 33/2020
Date : 22nd May 2020
Subject : The Revenue Department joined hands with the Digital Economy Promotion Agency (Depa) and signed an online MOU to develop Big Data to get the services that meet taxpayers' needs and to enhance data analytics skill for the Revenue officials to fit in with their future work

On 22nd May 2020, The Revenue Department and the Digital Economy Promotion Agency (Depa) signed an online memorandum of understanding (MOU) on “Developing Big Data and tax data analytics” via Microsoft Teams. This is the first online MOU for Thai government agencies that mitigates the risk of spreading of COVID-19 and complies with the social distancing measure.

Dr. Ekniti Nitithanprapas, the Director-General of the Revenue Department, revealed that “this cooperation aligned with the Revenue Department’s strategies, building Big Data and improving work in data analytics to drive the Revenue Department toward the digital organization. The main purpose of this cooperation with Depa is to enhance taxpayers and Thai citizen’s services to fit in with their business groups and their needs, also be fair for taxpayers by working on the following:

1. Collecting taxpayers’ and Thai citizen’s opinions from various channels to analyze their behavior (Customer Centric) and apply the results for issuing new tax policies and services that target to the right groups and meet taxpayers’ needs.
2. Analyzing and processing tax data for academic purpose such as forecasting model, changes in tax policies, or model for tax collection administration, etc.

In addition, this MOU signing is the cooperation for human resource development for Data Science Area to have better skill for work their future.

In the meantime, the Revenue Department would like to thank Depa for giving a priority and cooperating with the Revenue Department for this event. In addition, to support the social distancing measure and mitigate the risk of spreading of COVID-19, this MOU is the first online MOU in the government sector.”

Mr. Nuttapon Nimmanphatcharin, Depa’s President and Chief Executive, said that “The Depa’s mission is to drive Thailand to the digital economy in all parts to assist other government agencies to work together in a systematic way both in economy and society, as well as Thai citizen. In the digital era, data is the most important part and the tool for

sustainable development. The Government Big Data Institute (GBDi), an internal unit of Depa that is responsible for HR development and Big Data Analytics, will be the main processor working with the Revenue Department to support country development and prepare data analytics staff by reskilling and upskilling their knowledge base to apply and administer Big Data for country's benefit and to drive Thailand digital economy in a big leap. Furthermore, this cooperation can assist in developing human resources in Data Science and Business Intelligence. It is not the starting point but it is the extension of the cooperation for integrating among the government agencies to support and share digital knowledge base for developing Thailand. This is one of the projects that respond to the government policy to push forward with the development of government data for managing in a systematic way. Depa is pleased to cooperate in capacity building to upskill the knowledge base for officials in Data Science and Business Intelligence and build predictive analytics model to promote government's services in a better way.”

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