



Revenue Department News

News No. : 36/2020

Date : 18th June 2020

Subject : The Revenue Department extends the Tel. 1161 service hours in order to prepare for the extensions of Personal Income Tax return and Corporate Income Tax return filing periods, which will end on 31st August 2020

The Revenue Department extends the service hours of RD Intelligence Center, on weekdays from 08.30 - 20.00 hrs. and on Saturday from 08.30 - 16.00 hrs. throughout the month of August, in order to prepare for the extensions of Personal Income Tax return and Corporate Income Tax return filing periods, which will end on 31st August 2020. In addition, The Revenue Department encourages use of the electronic tax return filing because of its convenience. Also, if the taxpayers are eligible to receive tax refund, “Promptpay” will be a faster way to get tax refund.

Mrs. Sommai Siriudomset, Principal Advisor on Strategic Tax Administration as spokesperson of the Revenue Department, revealed that “As the Revenue Department extends Personal Income Tax return filing period of the tax year 2019 (P.N.D. 90 P.N.D. 91 and P.N.D. 95) and Corporate Income Tax return filing period of the accounting period 2019 (P.N.D. 50 and P.N.D. 55) for non-listed companies to 31st August 2020, and each year, there have been a number of taxpayers using the RD Intelligence Center service (Tel. 1161) therefore the Revenue Department has decided to extend the Tel. 1161 service hours on weekdays (Monday-Friday) from 08.30 - 20.00 hrs. and on Saturday from 08.30 - 16.00 hrs. throughout the month of August (excluding public holidays), in order to facilitate taxpayers. The Revenue Department’s objective is to provide taxpayers and entrepreneurs with convenient services. Moreover, users are able to listen to automatic data and can request to receive tax documents 24/7. For those who have not filed tax return yet, the Revenue Department encourages use of the electronic tax return filing as an alternative and if the taxpayers are eligible to receive tax refund, “Promptpay” will be a faster way to get tax refund.”

The Revenue Department spokesperson added that “From the statistics, taxpayers usually call Tel. 1161 to ask about tax issues during 09.00 - 16.00 hrs. However, there are not many callers during 08.30 - 09.00 hrs. and 16.00 - 18.00 hrs. Thus, the Revenue Department would like to advise taxpayers to make a call in an appropriate time. This will allow Revenue Officers to provide taxpayers thoroughly services. In addition, taxpayers can rely on “Nong Ari” chat bot, which is on www.rd.go.th, for inquiring information regarding personal income tax, value added tax or any other tax measures relating to COVID -19.”

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